

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2023 to June 30th, 2023 (4th Quarter)

	FY 2023 4th Qtr	FY 2022 4th Qtr	% CHANGE	FY 2023 YTD	FY 2022 YTD	% CHANGE
MAINTENANCE						
Interior Clean	119	72	65.3%	456	313	45.7%
Shop Road Calls	9	13	-30.8%	37	48	-22.9%
Miles per Shop Road Call	38,872	27,282	42.5%	40,147	30,603	31.2%
NTD Minor Mech.	138	68	102.9%	471	280	68.2%
NTD Major Mech.	11	17	-35.3%	50	51	-2.0%
Total NTD Mechanical Prob.	149	85	75.3%	521	331	57.4%
Miles per Major Mech.	31,804	20,862	52.4%	29,709	28,803	3.1%
Gasoline Vehicles						
Gas Miles Driven	41,589	28,857	44.1%	130,287	104,286	24.9%
Total Gallons Gas	5,929	3,982	48.9%	17,614	13,014	35.3%
Total Gas Cost	\$16,635	\$14,298	16.3%	\$52,572	\$38,813	35.5%
Avg. Gas Cost/Gallon	\$2.81	\$3.59	-21.9%	\$2.98	\$2.98	0.1%
Gas Cost per Mile	\$0.40	\$0.50	-19.3%	\$0.40	\$0.37	8.4%
Average Gas MPG	7.0	7.2	-3.2%	7.4	8.0	-7.7%
Diesel Vehicles						
Diesel Miles Driven	308,256	325,805	-5.4%	1,355,161	1,364,676	-0.7%
Total Gallons Diesel	70,013	84,499	-17.1%	291,523	336,151	-13.3%
Total Diesel Cost	\$190,341	\$350,207	-45.6%	\$958,579	\$595,865	60.9%
Avg. Diesel Cost/Gallon	\$2.72	\$4.14	-34.4%	\$3.29	\$1.77	85.5%
Diesel Cost per Mile	\$0.62	\$1.07	-42.6%	\$0.71	\$0.44	62.0%
Average Diesel MPG	4.4	3.9	14.2%	4.6	4.1	14.5%
All Vehicles						
Total Miles Driven	349,845	354,662	-1.4%	1,485,448	1,468,962	1.1%
Total Gallons Fuel	75,942	88,481	-14.2%	309,137	349,165	-11.5%
Total Fuel Cost	\$206,975	\$364,504	-43.2%	\$1,011,152	\$634,678	59.3%
Avg. Cost/Gallon	\$2.73	\$4.12	-33.8%	\$3.27	\$1.82	79.9%
Total Cost per Mile	\$0.59	\$1.03	-42.4%	\$0.68	\$0.43	57.5%
Avg. MPG all Vehicles	4.6	4.0	14.9%	4.8	4.2	14.2%
Small Bus/Sup. Mileage	29,451	18,691	57.6%	80,094	69,021	16.0%
Large Bus Mileage	320,394	335,971	-4.6%	1,405,354	1,399,941	0.4%
% Rev. Mi./Total Miles	89.2%	91.4%	-2.5%	89.2%	91.9%	-2.9%
Percentage Small Bus	8.4%	5.3%	59.7%	5.4%	4.7%	14.8%
Maintenance Expense	\$663,184	\$780,437	-15.0%	\$2,970,429	\$2,519,754	17.9%

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	FY 2023 4th Qtr	FY 2022 4th Qtr	% CHANGE	FY 2023 YTD	FY 2022 YTD	% CHANGE
OPERATIONS						
Total Passengers	766,897	732,119	4.8%	4,142,196	3,669,894	12.9%
Average Drivers per Month	133.3	118.0	13.0%	123.6	112.8	9.6%
Driving Hours	39,720	34,134	16.4%	158,438	147,739	7.2%
Drivers Late	30	5	500.0%	77	29	165.5%
Drivers No Show	4	1	300.0%	16	5	220.0%
Late/No Show per Driver	0.26	0.05	401.6%	0.75	0.30	149.5%
Total Comments	26	29	-10.3%	105	136	-22.8%
Driver Fault	6	13	-53.8%	28	40	-30.0%
Undetermined	0	1	-100.0%	3	9	-66.7%
No Fault	9	5	80.0%	34	17	100.0%
System Complaints	3	4	-25.0%	15	51	-70.6%
Service Requests	2	3	-33.3%	7	10	-30.0%
Compliments	6	3	100.0%	18	9	100.0%
Passengers/Comment	<u>29,496</u>	<u>25,245</u>	<u>16.8%</u>	<u>39,449</u>	<u>26,985</u>	<u>46.2%</u>
Pass./Complaint (D & U)	127,816	52,294	144.4%	133,619	74,896	78.4%
Driving Hours/Comment	1,528	1,177	29.8%	1,509	1,086	38.9%
Driving Hrs/Comment (D&U)	6,620	2,438	171.5%	5,111	3,015	69.5%
Accident Reports	29	8	262.5%	83	41	102.4%
Preventable Accidents	21	5	320.0%	58	29	100.0%
Percent Preventable	72.4%	62.5%	15.9%	69.9%	70.7%	-1.2%
Miles/Prev. Accident	16,659	70,932	-76.5%	25,611	50,654	-49.4%
Hours/Prev. Accident	1,891	6,827	-72.3%	2,732	5,094	-46.4%
Unreported Accidents	4	1	300.0%	7	4	75.0%
Damage to Buses/Equip.						
Caused by CyRide	\$4,112	\$2,043	101.2%	\$19,036	15,260	24.7%
Caused by Others	\$4,301	\$222	1837.4%	\$68,260	7,082	863.8%
Caused by Unreported	\$284	\$35	723.2%	\$769	\$186	313.2%
Claims by Others (#)	1	2	-50.0%	15	8	87.5%
Claims by Others (\$)	\$4,214	\$222	1798.2%	\$69,588	\$6,668	943.6%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,998,285	\$1,532,994	30.4%	\$7,282,597	\$6,453,270	12.9%

SYSTEM TOTAL						
Passengers	766,897	732,119	4.8%	4,142,196	3,669,894	12.9%
Revenue Miles	311,922	324,323	-3.8%	1,325,109	1,349,448	-1.8%
Revenue Hours	29,956	31,974	-6.3%	128,818	132,072	-2.5%
Revenue Miles per Hour	10.4	10.1	2.7%	10.3	10.2	0.7%
Pass./Rev. Mile	2.5	2.3	8.9%	3.1	2.7	14.9%
Pass./Rev. Hour	25.6	22.9	11.8%	32.2	27.8	15.7%
Operations Expense	\$1,998,285	\$1,532,994	30.4%	\$7,282,597	\$6,453,270	12.9%
Maintenance Expense	\$663,184	\$780,437	-15.0%	\$2,970,429	\$2,519,754	17.9%
Total Expenses	<u>\$2,661,469</u>	<u>\$2,313,431</u>	<u>15.0%</u>	<u>\$10,253,026</u>	<u>\$8,973,024</u>	<u>14.3%</u>
Farebox Revenue	\$68,995	\$43,976	56.9%	\$216,872	\$161,405	34.4%
Rev./Exp. Ratio	2.6%	1.9%	36.4%	2.1%	1.8%	17.6%
Oper. Exp./Passenger	\$3.47	\$3.16	9.8%	\$2.48	\$2.45	1.2%
Oper. Exp./Rev. Mile	\$8.53	\$7.13	19.6%	\$7.74	\$6.65	16.4%
Oper. Exp./Rev. Hour	\$88.85	\$72.35	22.8%	\$79.59	\$67.94	17.2%

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	FY 2023 4th Qtr	FY 2022 4th Qtr	% CHANGE	FY 2023 YTD	FY 2022 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	760,772	679,110	12.0%	4,112,401	3,595,561	14.4%
Shuttle Passengers	0	46,282	-100.0%	0	46,282	-100.0%
Total Passengers	<u>760,772</u>	<u>725,392</u>	<u>4.9%</u>	<u>4,112,401</u>	<u>3,641,843</u>	<u>12.9%</u>
Transfers	9,015	8,275	8.9%	32,770	27,275	20.1%
Revenue Miles	297,462	300,506	-1.0%	1,250,242	1,260,111	-0.8%
Revenue Hours	28,857	29,892	-3.5%	122,539	124,050	-1.2%
Revenue Miles per Hour	10.3	10.1	2.5%	10.2	10.2	0.4%
Pass./Rev. Mile	2.6	2.4	6.0%	3.3	2.9	13.8%
Pass./Rev. Hour	26.4	24.3	8.6%	33.6	29.4	14.3%
Operations Expense	\$1,927,894	\$1,458,454	32.2%	\$6,976,320	\$6,174,857	13.0%
Maintenance Expense	\$657,695	\$775,229	-15.2%	\$2,937,736	\$2,492,928	17.8%
Total Expenses	<u>\$2,585,589</u>	<u>\$2,233,683</u>	<u>15.8%</u>	<u>\$9,914,056</u>	<u>\$8,667,785</u>	<u>14.4%</u>
Farebox Revenue	\$65,212	\$37,496	73.9%	\$201,795	\$145,807	38.4%
Rev./Exp. Ratio	2.5%	1.7%	50.2%	2.0%	1.7%	21.0%
Exp./Passenger	\$3.40	\$3.08	10.4%	\$2.41	\$2.38	1.3%
Exp./Rev. Mile	\$8.69	\$7.43	16.9%	\$7.93	\$6.88	15.3%
Exp./Rev. Hour	\$89.60	\$74.72	19.9%	\$80.91	\$69.87	15.8%
DIAL-A-RIDE						
Passengers	3,448	3,771	-8.6%	13,783	13,089	5.3%
Revenue Miles	11,452	20,711	-44.7%	56,953	73,340	-22.3%
Revenue Hours	851	1,825	-53.4%	4,807	6,759	-28.9%
Revenue Miles per Hour	13.5	11.3	18.6%	11.8	10.9	9.2%
Pass./Rev. Mile	0.30	0.18	65.4%	0.24	0.18	35.6%
Pass./Rev. Hour	4.1	2.1	96.1%	2.9	1.9	48.1%
Operations Expense	\$61,780	\$66,496	-7.1%	\$254,074	\$236,431	7.5%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$61,780</u>	<u>\$66,496</u>	<u>-7.1%</u>	<u>\$254,074</u>	<u>\$236,431</u>	<u>7.5%</u>
Farebox Revenue	\$3,783	\$6,480	-41.6%	\$15,077	\$15,598	-3.3%
Rev./Exp. Ratio	6.1%	9.7%	-37.2%	5.9%	6.6%	-10.1%
Exp./Passenger	\$17.92	\$17.63	1.6%	\$18.43	\$18.06	2.1%
Exp./Rev. Mile	\$5.39	\$3.21	68.0%	\$4.46	\$3.22	38.4%
Exp./Rev. Hour	\$72.60	\$36.44	99.2%	\$52.86	\$34.98	51.1%
MOONLIGHT EXPRESS						
Passengers	2,677	2,956	-9.4%	16,012	14,962	7.0%
Revenue Miles	3,008	3,106	-3.2%	17,914	15,997	12.0%
Revenue Hours	248	257	-3.5%	1,472	1,264	16.5%
Revenue Miles per Hour	12.1	12.1	0.4%	12.2	12.7	-3.9%
Pass./Rev. Mile	0.9	1.0	-6.5%	0.9	0.9	-4.4%
Pass./Rev. Hour	10.8	11.5	-6.1%	10.9	11.8	-8.2%
Operations Expense	\$8,611	\$8,044	7.0%	\$52,203	\$41,982	24.3%
Maintenance Expense	\$5,489	\$5,208	5.4%	\$32,693	\$26,826	21.9%
Total Expenses	<u>\$14,100</u>	<u>\$13,252</u>	<u>6.4%</u>	<u>\$84,896</u>	<u>\$68,808</u>	<u>23.4%</u>
Exp./Passenger	\$5.27	\$4.48	17.5%	\$5.30	\$4.60	15.3%
Exp./Rev. Mile	\$4.69	\$4.27	9.9%	\$4.74	\$4.30	10.2%
Exp./Rev. Hour	\$56.95	\$51.62	10.3%	\$57.66	\$54.45	5.9%

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	FY 2023 4th Qtr	FY 2022 4th Qtr	% CHANGE	FY 2023 YTD	FY 2022 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$68,995	\$43,976	56.9%	\$216,872	\$161,405	34.4%
Transit Contracts	\$3,192	\$51,686	-93.8%	\$266,995	\$312,709	-14.6%
I.S.U.	\$0	\$0	#DIV/0!	\$911,493	\$893,621	2.0%
Student Body Government	\$484,201	\$451,193	7.3%	\$5,952,408	\$5,499,161	8.2%
City of Ames	\$825,993	\$823,227	0.3%	\$1,871,798	\$2,027,023	-7.7%
IDOT - STA	\$259,686	\$139,046	86.8%	\$1,032,499	\$906,093	14.0%
Section 5307	\$3,111,412	\$3,655,743	-14.9%	\$4,977,383	\$5,092,334	-2.3%
Other Grants	\$224,176	\$12,480	1696.3%	\$259,580	\$169,720	52.9%
Other	\$117,709	\$124,520	-5.5%	\$405,858	\$345,408	17.5%
Total Operating Revenue	<u>\$5,095,364</u>	<u>\$5,301,871</u>	<u>-3.9%</u>	<u>\$15,894,886</u>	<u>\$15,407,474</u>	<u>3.2%</u>
TOTAL EXPENSES						
Administration	\$311,000	\$318,180	-2.3%	\$1,269,870	\$1,271,134	-0.1%
Safety & Training	\$148,341	\$128,097	15.8%	\$613,536	\$559,560	9.6%
Promotion	\$0	\$0	#DIV/0!	\$18	\$3,296	-99.5%
Bldg. & Grounds	\$130,459	\$104,055	25.4%	\$489,919	\$388,200	26.2%
Fixed Route	\$2,585,589	\$2,233,683	15.8%	\$9,914,056	\$8,667,785	14.4%
Dial-A-Ride	\$61,780	\$66,496	-7.1%	\$254,074	\$236,431	7.5%
Moonlight Express	<u>\$14,100</u>	<u>\$13,252</u>	<u>6.4%</u>	<u>\$84,896</u>	<u>\$68,808</u>	<u>23.4%</u>
Operating Total	<u>\$3,251,269</u>	<u>\$2,863,763</u>	<u>13.5%</u>	<u>\$12,626,369</u>	<u>\$11,195,214</u>	<u>12.8%</u>
Farebox Revenue	\$68,995	\$43,976	56.9%	\$216,872	\$161,405	34.4%
Farebox Rev./Exp. Ratio	2.1%	1.5%	38.2%	1.7%	1.4%	19.1%
Admin. Expense/Pass.	\$0.77	\$0.75	2.3%	\$0.57	\$0.61	-5.4%
Admin. Exp./Rev. Mile	\$1.89	\$1.70	11.4%	\$1.79	\$1.65	8.8%
Admin. Exp./Rev. Hour	\$19.69	\$17.21	14.4%	\$18.42	\$16.83	9.5%
Total Expense/Passenger	\$4.24	\$3.91	8.4%	\$3.05	\$3.05	-0.1%
Total Expense/Rev. Mile	\$10.42	\$8.83	18.0%	\$9.53	\$8.30	14.9%
Total Expense/Rev. Hour	\$108.53	\$89.57	21.2%	\$98.02	\$84.77	15.6%