

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2024 to June 30th, 2024 (4th Quarter)

	FY 2024 4th Qtr	FY 2023 4th Qtr	% CHANGE	FY 2024 YTD	FY 2023 YTD	% CHANGE
MAINTENANCE						
Interior Clean	53	119	-55.5%	237	456	-48.0%
Shop Road Calls	7	9	-22.2%	39	37	5.4%
Miles per Shop Road Call	54,063	38,872	39.1%	40,963	40,147	2.0%
NTD Minor Mech.	143	138	3.6%	635	471	34.8%
NTD Major Mech.	6	11	-45.5%	54	50	8.0%
Total NTD Mechanical Prob.	149	149	0.0%	689	521	32.2%
Miles per Major Mech.	63,074	31,804	98.3%	29,584	29,709	-0.4%
Gasoline Vehicles						
Gas Miles Driven	40,487	41,589	-2.6%	187,039	130,287	43.6%
Total Gallons Gas	5,690	5,929	-4.0%	24,697	17,614	40.2%
Total Gas Cost	\$15,661	\$16,635	-5.9%	\$67,922	\$52,572	29.2%
Avg. Gas Cost/Gallon	\$2.75	\$2.81	-1.9%	\$2.75	\$2.98	-7.9%
Gas Cost per Mile	\$0.39	\$0.40	-3.3%	\$0.36	\$0.40	-10.0%
Average Gas MPG	7.1	7.0	1.4%	7.6	7.4	2.4%
Diesel Vehicles						
Diesel Miles Driven	327,317	308,256	6.2%	1,368,851	1,355,161	1.0%
Total Gallons Diesel	65,007	70,013	-7.2%	303,058	291,523	4.0%
Total Diesel Cost	\$155,894	\$190,341	-18.1%	\$856,364	\$958,579	-10.7%
Avg. Diesel Cost/Gallon	\$2.40	\$2.72	-11.8%	\$2.83	\$3.29	-14.1%
Diesel Cost per Mile	\$0.48	\$0.62	-22.9%	\$0.63	\$0.71	-11.6%
Average Diesel MPG	5.0	4.4	14.4%	4.5	4.6	-2.8%
Electric Vehicles						
Electric Miles Driven	10,639	0.0	#DIV/0!	41,662.0	0.0	#DIV/0!
All Vehicles						
Total Miles Driven	378,443	349,845	8.2%	1,597,552	1,485,448	7.5%
Total Gallons Fuel	70,697	75,942	-6.9%	327,755	309,137	6.0%
Total Fuel Cost	\$171,555	\$206,975	-17.1%	\$924,285	\$1,011,152	-8.6%
Avg. Cost/Gallon	\$2.43	\$2.73	-11.0%	\$2.82	\$3.27	-13.8%
Total Cost per Mile	\$0.45	\$0.59	-23.4%	\$0.58	\$0.68	-15.0%
Avg. MPG all Vehicles	5.4	4.6	16.2%	4.7	4.8	-1.2%
Small Bus/Sup. Mileage	29,368	29,451	-0.3%	124,452	80,094	55.4%
Large Bus Mileage	349,075	320,394	9.0%	1,473,100	1,405,354	4.8%
% Rev. Mi./Total Miles	86.8%	89.2%	-2.7%	86.5%	89.2%	-3.0%
Percentage Small Bus	7.8%	8.4%	-7.8%	7.8%	5.4%	44.5%
Maintenance Expense	\$710,537	\$663,184	7.1%	\$3,198,549	\$2,970,429	7.7%

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	FY 2024 4th Qtr	FY 2023 4th Qtr	% CHANGE	FY 2024 YTD	FY 2023 YTD	% CHANGE
OPERATIONS						
Total Passengers	888,683	766,897	15.9%	4,715,514	4,142,196	13.8%
Average Drivers per Month	155.6	133.3	16.7%	142.4	123.6	15.2%
Driving Hours	41,944	39,720	5.6%	174,920	158,438	10.4%
Drivers Late	48	30	60.0%	194	77	151.9%
Drivers No Show	5	4	25.0%	30	16	87.5%
Late/No Show per Driver	0.34	0.26	33.5%	1.57	0.75	109.1%
Total Comments	26	26	0.0%	120	105	14.3%
Driver Fault	10	6	66.7%	35	28	25.0%
Undetermined	0	0	#DIV/0!	2	3	-33.3%
No Fault	8	9	-11.1%	34	34	0.0%
System Complaints	2	3	-33.3%	10	15	-33.3%
Service Requests	3	2	50.0%	22	7	214.3%
Compliments	3	6	-50.0%	17	18	-5.6%
Passengers/Comment	<u>34,180</u>	<u>29,496</u>	<u>15.9%</u>	<u>39,296</u>	<u>39,449</u>	<u>-0.4%</u>
Pass./Complaint (D & U)	88,868	127,816	-30.5%	127,446	133,619	-4.6%
Driving Hours/Comment	1,613	1,528	5.6%	1,458	1,509	-3.4%
Driving Hrs/Comment (D&U)	4,194	6,620	-36.6%	4,728	5,111	-7.5%
Accident Reports	25	29	-13.8%	114	83	37.3%
Preventable Accidents	15	21	-28.6%	80	58	37.9%
Percent Preventable	60.0%	72.4%	-17.1%	70.2%	69.9%	0.4%
Miles/Prev. Accident	25,230	16,659	51.4%	19,969	25,611	-22.0%
Hours/Prev. Accident	2,796	1,891	47.8%	2,186	2,732	-20.0%
Unreported Accidents	4	4	0.0%	14	7	100.0%
Damage to Buses/Equip.						
Caused by CyRide	\$6,389	\$4,112	55.4%	\$24,748	19,036	30.0%
Caused by Others	\$1,855	\$4,301	-56.9%	\$18,898	68,260	-72.3%
Caused by Unreported	\$268	\$284	-5.6%	2,222.05	\$769	189.1%
Claims by Others (#)	4	1	300.0%	12	15	-20.0%
Claims by Others (\$)	\$1,351	\$4,214	-67.9%	\$17,709	\$69,588	-74.6%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$2,021,098	\$1,998,285	1.1%	\$7,890,188	\$7,282,597	8.3%

SYSTEM TOTAL						
Passengers	888,683	766,897	15.9%	4,715,514	4,142,196	13.8%
Revenue Miles	328,450	311,922	5.3%	1,381,950	1,325,109	4.3%
Revenue Hours	31,152	29,956	4.0%	132,464	128,818	2.8%
Revenue Miles per Hour	10.5	10.4	1.3%	10.4	10.3	1.4%
Pass./Rev. Mile	2.7	2.5	10.0%	3.4	3.1	9.2%
Pass./Rev. Hour	28.5	25.6	11.4%	35.6	32.2	10.7%
Operations Expense	\$2,021,098	\$1,998,285	1.1%	\$7,890,188	\$7,282,597	8.3%
Maintenance Expense	\$710,537	\$663,184	7.1%	\$3,198,549	\$2,970,429	7.7%
Total Expenses	<u>\$2,731,635</u>	<u>\$2,661,469</u>	<u>2.6%</u>	<u>\$11,088,737</u>	<u>\$10,253,026</u>	<u>8.2%</u>
Farebox Revenue	\$65,110	\$68,995	-5.6%	\$227,264	\$216,872	4.8%
Rev./Exp. Ratio	2.4%	2.6%	-8.1%	2.0%	2.1%	-3.1%
Oper. Exp./Passenger	\$3.07	\$3.47	-11.4%	\$2.35	\$2.48	-5.0%
Oper. Exp./Rev. Mile	\$8.32	\$8.53	-2.5%	\$8.02	\$7.74	3.7%
Oper. Exp./Rev. Hour	\$87.69	\$88.85	-1.3%	\$83.71	\$79.59	5.2%

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	FY 2024 4th Qtr	FY 2023 4th Qtr	% CHANGE	FY 2024 YTD	FY 2023 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	882,623	760,772	16.0%	4,687,580	4,112,401	14.0%
Shuttle Passengers	0	0	#DIV/0!	0	0	#DIV/0!
Total Passengers	<u>882,623</u>	<u>760,772</u>	<u>16.0%</u>	<u>4,687,580</u>	<u>4,112,401</u>	<u>14.0%</u>
Transfers	8,844	9,015	-1.9%	36,426	32,770	11.2%
Revenue Miles	308,474	297,462	3.7%	1,300,748	1,250,242	4.0%
Revenue Hours	29,766	28,857	3.1%	126,419	122,539	3.2%
Revenue Miles per Hour	10.4	10.3	0.5%	10.3	10.2	0.8%
Pass./Rev. Mile	2.9	2.6	11.9%	3.6	3.3	9.6%
Pass./Rev. Hour	29.7	26.4	12.5%	37.1	33.6	10.5%
Operations Expense	\$1,922,453	\$1,927,894	-0.3%	\$7,523,558	\$6,976,320	7.8%
Maintenance Expense	\$702,187	\$657,695	6.8%	\$3,153,586	\$2,937,736	7.3%
Total Expenses	<u>\$2,624,640</u>	<u>\$2,585,589</u>	<u>1.5%</u>	<u>\$10,677,144</u>	<u>\$9,914,056</u>	<u>7.7%</u>
Farebox Revenue	\$58,504	\$65,212	-10.3%	\$204,523	\$201,795	1.4%
Rev./Exp. Ratio	2.2%	2.5%	-11.6%	1.9%	2.0%	-5.9%
Exp./Passenger	\$2.97	\$3.40	-12.5%	\$2.28	\$2.41	-5.5%
Exp./Rev. Mile	\$8.51	\$8.69	-2.1%	\$8.21	\$7.93	3.5%
Exp./Rev. Hour	\$88.18	\$89.60	-1.6%	\$84.46	\$80.91	4.4%
DIAL-A-RIDE						
Passengers	3,805	3,448	10.4%	14,608	13,783	6.0%
Revenue Miles	16,325	11,452	42.6%	61,542	56,953	8.1%
Revenue Hours	1,051	851	23.5%	4,221	4,807	-12.2%
Revenue Miles per Hour	15.5	13.5	15.4%	14.6	11.8	23.1%
Pass./Rev. Mile	0.23	0.30	-22.6%	0.24	0.24	-1.9%
Pass./Rev. Hour	3.6	4.1	-10.6%	3.5	2.9	20.7%
Operations Expense	\$87,454	\$61,780	41.6%	\$305,030	\$254,074	20.1%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$87,454</u>	<u>\$61,780</u>	<u>41.6%</u>	<u>\$305,030</u>	<u>\$254,074</u>	<u>20.1%</u>
Farebox Revenue	\$6,606	\$3,783	74.6%	\$22,741	\$15,077	50.8%
Rev./Exp. Ratio	7.6%	6.1%	23.4%	7.5%	5.9%	25.6%
Exp./Passenger	\$22.98	\$17.92	28.3%	\$20.88	\$18.43	13.3%
Exp./Rev. Mile	\$5.36	\$5.39	-0.7%	\$4.96	\$4.46	11.1%
Exp./Rev. Hour	\$83.21	\$72.60	14.6%	\$72.26	\$52.86	36.7%
MOONLIGHT EXPRESS						
Passengers	2,255	2,677	-15.8%	13,326	16,012	-16.8%
Revenue Miles	3,651	3,008	21.4%	19,660	17,914	9.7%
Revenue Hours	335	248	35.3%	1,825	1,472	23.9%
Revenue Miles per Hour	10.9	12.1	-10.3%	10.8	12.2	-11.4%
Pass./Rev. Mile	0.6	0.9	-30.6%	0.7	0.9	-24.2%
Pass./Rev. Hour	6.7	10.8	-37.7%	7.3	10.9	-32.8%
Operations Expense	\$11,191	\$8,611	30.0%	\$61,600	\$52,203	18.0%
Maintenance Expense	\$8,350	\$5,489	52.1%	\$44,963	\$32,693	37.5%
Total Expenses	<u>\$19,541</u>	<u>\$14,100</u>	<u>38.6%</u>	<u>\$106,563</u>	<u>\$84,896</u>	<u>25.5%</u>
Exp./Passenger	\$8.67	\$5.27	64.5%	\$8.00	\$5.30	50.8%
Exp./Rev. Mile	\$5.35	\$4.69	14.2%	\$5.42	\$4.74	14.4%
Exp./Rev. Hour	\$58.33	\$56.95	2.4%	\$58.40	\$57.66	1.3%

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	FY 2024 4th Qtr	FY 2023 4th Qtr	% CHANGE	FY 2024 YTD	FY 2023 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$65,110	\$68,995	-5.6%	\$227,264	\$216,872	4.8%
Transit Contracts	\$49,918	\$3,192	1463.8%	\$319,905	\$266,995	19.8%
I.S.U.	\$0	\$0	#DIV/0!	\$929,723	\$911,493	2.0%
Student Body Government	\$0	\$484,201	-100.0%	\$5,805,241	\$5,952,408	-2.5%
City of Ames	\$850,344	\$825,993	2.9%	\$2,097,004	\$1,871,798	12.0%
IDOT - STA	\$279,194	\$259,686	7.5%	\$1,198,823	\$1,032,499	16.1%
Section 5307	\$2,984,482	\$3,111,412	-4.1%	\$3,634,093	\$4,977,383	-27.0%
Other Grants	\$191,018	\$224,176	-14.8%	\$239,962	\$259,580	-7.6%
Other	\$175,726	\$117,709	49.3%	\$600,424	\$405,858	47.9%
Total Operating Revenue	<u>\$4,595,792</u>	<u>\$5,095,364</u>	<u>-9.8%</u>	<u>\$15,052,439</u>	<u>\$15,894,886</u>	<u>-5.3%</u>
TOTAL EXPENSES						
Administration	\$376,798	\$311,000	21.2%	\$1,448,222	\$1,269,870	14.0%
Safety & Training	\$148,154	\$148,341	-0.1%	\$658,258	\$613,536	7.3%
Promotion	\$1,350	\$0	#DIV/0!	\$1,350	\$18	7400.0%
Bldg. & Grounds	\$77,481	\$130,459	-40.6%	\$444,575	\$489,919	-9.3%
Fixed Route	\$2,624,640	\$2,585,589	1.5%	\$10,677,144	\$9,914,056	7.7%
Dial-A-Ride	\$87,454	\$61,780	41.6%	\$305,030	\$254,074	20.1%
Moonlight Express	<u>\$19,541</u>	<u>\$14,100</u>	<u>38.6%</u>	<u>\$106,563</u>	<u>\$84,896</u>	<u>25.5%</u>
Operating Total	<u>\$3,335,418</u>	<u>\$3,251,269</u>	<u>2.6%</u>	<u>\$13,641,142</u>	<u>\$12,626,369</u>	<u>8.0%</u>
Farebox Revenue	\$65,110	\$68,995	-5.6%	\$227,264	\$216,872	4.8%
Farebox Rev./Exp. Ratio	2.0%	2.1%	-8.0%	1.7%	1.7%	-3.0%
Admin. Expense/Pass.	\$0.68	\$0.77	-11.7%	\$0.54	\$0.57	-5.5%
Admin. Exp./Rev. Mile	\$1.84	\$1.89	-2.8%	\$1.85	\$1.79	3.1%
Admin. Exp./Rev. Hour	\$19.38	\$19.69	-1.6%	\$19.27	\$18.42	4.6%
Total Expense/Passenger	\$3.75	\$4.24	-11.5%	\$2.89	\$3.05	-5.1%
Total Expense/Rev. Mile	\$10.16	\$10.42	-2.6%	\$9.87	\$9.53	3.6%
Total Expense/Rev. Hour	\$107.07	\$108.53	-1.4%	\$102.98	\$98.02	5.1%